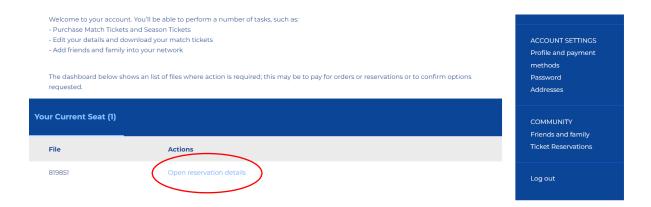
How-to Guide for Renewing 24/25 Season Tickets

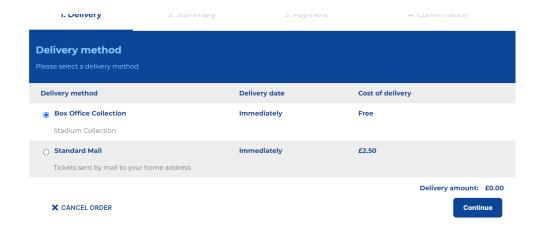
1) Once logged into your ticketing account, you will find on the front page stating 'Your Current Seat'. You are to click into 'open reservation details' to initiate purchasing on your season ticket seat.



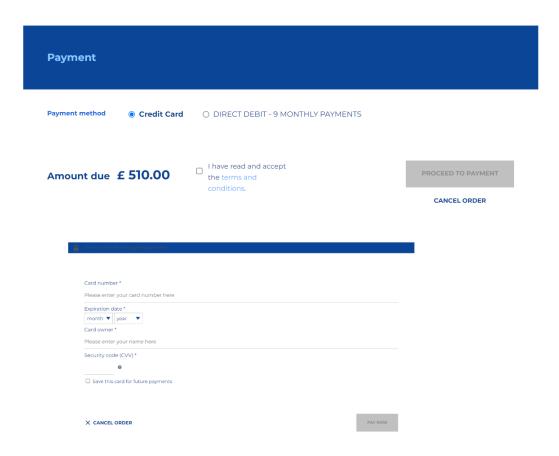
2) Clicking into this will open up the file, where to purchase your seat click 'Buy My Ticket'.



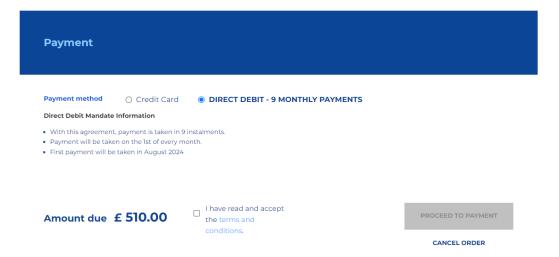
3) The option for Box Office Collection or Standard Mail will appear with the supporter needing to select a method of delivery/collection. While the delivery date notes thirty days', the cards will not be delivered until June/July.



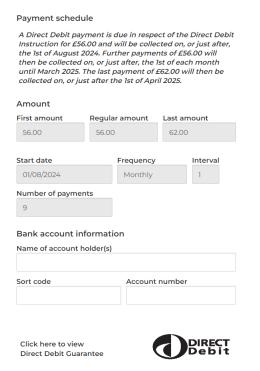
4) The payment option appears after this. Once this is clicked, long card number, expiry date, full name are required to fill out. Credit or debit cards can be used (VISA or Mastercard).



Alternatively, the direct debit method could be used. This is in 9 monthly instalments from August to April (inclusive), with payment taken on the 1st of each month.



Bank details are entered via a direct debit form. The form provides full information on how much money is taken at what times of the month. The supporter needs to enter: sort code, account number and full address. Please ensure that your bank address matches the address attached to your ticketing account to ensure the mandate is set up correctly.



If experiencing issues regarding setting up a direct debit, please contact us via email or telephone for the team to assist ensuring the payment plan is created.

By phone: You can also renew your Season Ticket by calling our Ticket Office on 020 3988 7863. Ticket office will be open Monday-Friday 10am-4pm.

Email: fans can email tickets@afcwimbledon.ltd.uk with their ticketing enquries so that we can arrange a call back.